



How to choose a pediatrician

When choosing a pediatrician, it is important to give serious consideration to the fit between the practice's philosophies and your own. Excellent care occurs when your families' priorities align with ours and when shared decision-making is based on mutual respect.

Convenience

Is the office located close to your home?

BCHP has over 30 locations throughout NY & CT making it easy to choose a provider near you.

Do they offer weekend and evening hours?

Many BCHP offices offer flexible scheduling hours, including vaccine clinics for timely and convenient care.

Do they offer same-day sick visits?

All BCHP primary care offices offer same-day visits. You may contact the office directly for their specific same-day policy.

Is someone available to take your calls after hours?

All BCHP primary care offices have a provider on call 24/7/365 for urgent matters. If the on-call provider is a nurse triage center, your regular provider will follow up with you the next day if needed.

Care Philosophy

Do they follow the vaccination schedule recommended by the AAP and CDC?

All BCHP offices follow the recommended vaccination schedule to protect children as early as possible.

What in-office specialties do they offer?

Some BCHP primary care offices offer additional support including behavioral health, lactation support, developmental health, and nutrition services.

Is the practice part of a comprehensive health system?

BCHP offers an extensive range of integrated, comprehensive inpatient and outpatient care to children from birth through young adulthood, with a broad range of medical conditions.

Does the practice do blood work or testing in the office?

Many BCHP offices draw blood in the office and also test for infections like strep, RSV, Influenza, and COVID-19.

The Care Team

Who are the members of the care team?

A care team includes many different people, all working together to ensure a smooth visit and well-rounded care. Some of the members you will see during a visit include medical assistants, LPNs, RNs, social workers, and dietitians.

Does the office have nurse practitioners and physician assistants?

Nurse practitioners and physician assistants can assess, diagnose, and treat patients, allowing for additional scheduling flexibility. NPs and PAs are always supervised by a physician.

Are they a patient-centered medical home (PCHM)?

Most BCHP primary care practices are PCMH recognized with comprehensive care teams dedicated to making sure our patients receive the care they need.

Billing and Fees

Is the practice within your insurance network?

BCHP participates in most major insurance plans.

Are there payment plans or financial resources if you don't have insurance?

BCHP's billing department will work with families to best address their needs

What is their cancellation policy?

BCHP does not charge a cancellation fee if you cancel more than 24 hours before your visit.

